



**Figure 3.2:** A basic meta-model of business modeling concepts

The meta-model shows how processes attempt to achieve or overcome one or more problems and express the desired resources. Goals can be expressed as rules that control the use of resources through an interface and can cause the state of resources to change. Processes also interact with other processes by generating events. Resources can be physical (such as people or machines), abstract (such as information), or both (information about people or machines).